



## Stay Safe - Annual Gas Safety Checks

The TMO is responsible under the Gas Safety Regulations 1998 to arrange for an annual gas safety check to be undertaken at all tenanted properties and which must, by law, be undertaken every 12 months by the TMO's Gas Safe registered engineer TBrowns.

This regular inspection ensures that all of the gas pipework, appliances and flues within your home are checked to make sure they are all working correctly and safely. As soon as you receive a letter entitled "Annual Safety Check of Gas Appliances", please check the servicing appointment date and time stated in the letter and that you allow access for the gas service and check to be undertaken. Remember that your Tenancy Agreement requires you to provide reasonable access for this servicing to be undertaken.

If, for whatever reason, you are unable to allow access on the date/time contained in the letter, it is essential that you contact us via the telephone number provided as soon as possible in order that a new gas service appointment may be arranged.

Appointments fall within these time slots: Monday to Friday 8am-1pm, 12am-5pm and 3pm-7pm and Saturday 8am-1pm and 12am-5pm.

Where a tenant consistently and unreasonably withholds access preventing the team to undertake the annual gas safety checks, the TMO will take all appropriate legal measures to gain access and in such cases, a recharge will be applied to recover any costs incurred.

**Please contact our Gas Servicing Team on 020 8964 6097  
or email [GasServices@kctmo.org.uk](mailto:GasServices@kctmo.org.uk) if you require any  
further information**